Refund Policy

Effective Date: 10 April 2025

At Auxacode Solutions, we take pride in delivering high-quality software development services tailored to our clients' unique needs. Our goal is to ensure client satisfaction and maintain transparency in all our dealings. This Refund Policy outlines the circumstances under which refunds may be issued.

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1. Eligibility for Refunds

Refunds may be considered under the following conditions:

- **Project Not Initiated: If the project has not commenced and no work has been undertaken after the initial payment.**

- **Service Not Delivered: If Auxacode Solutions fails to deliver the agreed services as specified in the signed agreement or project proposal.**

- **Duplicate Payment: In the event of a duplicate transaction or overpayment due to technical issues.**

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2. Non-Refundable Situations

Refunds will not be provided under the following conditions:

- **Change of mind after project commencement.**

- **Delays caused by the client, including lack of communication or delayed approvals.**

- **After successful delivery of the final project, software, or milestone.**

- **If the project is terminated due to violation of terms of service or breach of contract by the client.**

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3. Partial Refunds

Partial refunds may be issued at the discretion of Auxacode Solutions if the client is not satisfied with a portion of the service, and a resolution cannot be reached after reasonable attempts.

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4. Refund Process

To request a refund, please contact our support team at contact@auxacode.com with:

- **Your full name**

- **Project reference number**

- **Reason for the refund request**

We will review your request and respond within 5–7 business days. If approved, the refund will be processed via the original payment method within 10 business days.

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5. Modification of This Policy

Auxacode Solutions reserves the right to modify this Refund Policy at any time without prior notice. Updates will be posted on our website.

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6. Contact Us

For questions regarding this policy, you may contact:

Auxacode Solutions
Coimbatore, Tamil Nadu, India

Email: contact@auxacode.com
website: www.auxacode.com